

UNIT REPORT

The Woodlands Center
SACSCOC REPORT

The Woodlands Center

Continue To Assess Student Satisfaction With The Student Services Offered At The Woodlands Center

Goal Description:

Continue to measure the student satisfaction with the student services offered at The Woodlands Center.

Students will utilize facilites and programs at TWC.

RELATED ITEMS -----

RELATED ITEM LEVEL 1

Student Satisfaction With Student Services Provided At The Woodlands Center.

Performance Objective Description:

Students will be satisfied with the quality of student services provided to them at The Woodlands Center.

RELATED ITEM LEVEL 2

TWC Student Satisfaction Survey

KPI Description:

It is expected that the level of satisfaction of the services provided to The Woodlands Center students will be 85% or greater.

Note: The Woodlands Center Student Survey attached.

Note: The Woodlands Center Student Survey Results attached.

Results Description:

The student survey revealed that all student services satisfaction measures exceed 85% -

- Computer Support - 96.7% students satisfied rating
- One Stop Center - 85.8% students satisfied rating
- Academic Advising - 88.5% students satisfied rating
- Academic Mentoring - 95% students satisfied rating
- Information Resources - 93.4% students satisfied rating
- Legal Services - 100% students satisfied rating
- Academic Success Center - 97.4% students satisfied rating

Attached Files

 [Survey](#).

Number Of Sections Of Classes Offered During The Day At TWC

Goal Description:

Daytime sections of classes will increase at The Woodlands Center.

RELATED ITEMS -----

RELATED ITEM LEVEL 1

Increase The Number Of Sections Of Classes Offered During The Day At The Woodlands Center

Performance Objective Description:

Work alongside the academic departments to increase the number of classes offered during the day at The Woodlands Center.

RELATED ITEM LEVEL 2

Increase In Number Of Day Sections

KPI Description:

It is expected that there should be approximately a 10% increase in SHSU day classes at The Woodlands Center (5 each semester).

Results Description:

- Spring '16 day classes were up 35.6% from Spring '15. This was an increase in 16 classes between the two spring semesters.
 - 45 day classes in Spring 2015
 - 61 day classes in Spring 2016

- Fall '16 day classes were up 27.8% from Fall '15. This was an increase in 15 classes between the two fall semesters.
 - 54 day classes in Fall 2015
 - 69 day classes in Fall 2016

Student Activities Offered At The Woodlands Center

Goal Description:

Number of student events, programs, and presence at The Woodlands Center.

RELATED ITEMS -----

RELATED ITEM LEVEL 1

Increase The Number Of Student Events, Programs, And Presence At The Woodlands Center

Performance Objective Description:

Work closely with the Student Activities Office, various student groups, as well as with The Woodlands Center Student Ambassadors & Bearkats of The Woods student groups to increase the number of student events, programs, and presence at The Woodlands Center.

RELATED ITEM LEVEL 2

Student Activities Offered At The Woodlands Center

KPI Description:

Using survey self-report data, assess students interest in various possible activities.

Results Description:

We included in the student survey the question "What student ogranizations would you be interested in joining if offered at The Woodlands Center". The survey responses are included. We continued to work closely with several departments on the main campus to develop student activities and to bring these activities to the students at The Woodlands Center.

The activities/student group meetings grew from 227 events in 2014 - 2015, to 523 activities/student group meetings. The MBA Student Association, Student Nurses Association, Transfer Student Group, TeXAS Review, SHAPA, Career Services Mock Interview Day, and the free student flu shots have all established a strong presence within The Woodlands Center.

Attached Files

 [What organizations](#)